

Instruction

Making a withdrawal from TenkoFX account via Neteller

Neteller is used in more than 180 countries worldwide. With the cancellation of all transfer fees, this system allows receiving and transferring funds without any fees except when the sender's and receiver's accounts are in different currencies.

How to make a withdrawal via Neteller

1. Log in to your account: click 'Log In' on the homepage at <https://tenkofx.com>.

Fill in the authorization form:

- Enter your email.
- Enter your password and click 'Log In'.

Login to My TenkoFX area

Email:

Password:

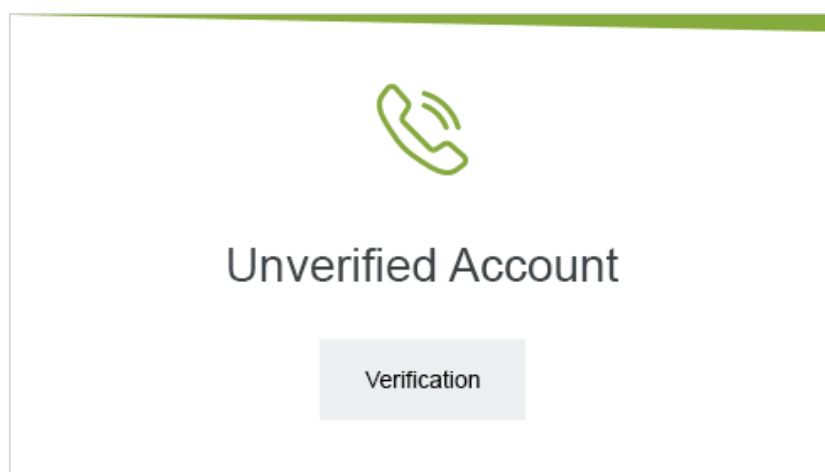
[Forgot password or login?](#)

LOGIN

2. Select 'Make a Withdrawal' tab and click 'Neteller'



3. You need to verify your account for withdrawal. If your account is not verified, you will see an 'Unverified Account' message and 'Verification' button. Click the 'Verification' button and follow the instructions to get your account verified.



- 4.** If your account is verified, you will see a withdrawal form. Fill in the withdrawal form:
- Specify the wallet you want to withdraw funds from.
 - Select the currency of the account you want to withdraw funds from.
 - Enter the amount and currency of the withdrawal.
 - Specify your wallet in the Neteller system.
 - Enter the PIN code of your TenkoFX account received during registration. If you do not remember your PIN code, you need to recover it at <https://desk.tenkofx.com/ru/Settings/Recovery/>.
 - Click 'Make a Withdrawal'.

From:	<input type="text" value="XX54TENKXXG393621000B (eWallet)"/>
Available funds:	<input type="text" value="0"/> <input type="text" value="USD (US DOLLAR)"/>
Amount:	<input type="text" value="0"/> <input type="text" value="USD (US DOLLAR)"/>
Account ID/Email:	<input type="text"/>
PIN Code:	<input type="text"/>

Withdraw

- 5.** You will receive an email with a link to confirm your withdrawal. Open this link in the browser used to log in to your TenkoFX account. Your withdrawal request will be fulfilled.

All requests are processed by the Financial Department within 24 hours upon your confirmation of the withdrawal.